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# Deutsche Bahn

## Facts & Figures 2020

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# Strong Rail strategy



We are pursuing an endeavor of fundamental importance: an endeavor to shift more traffic to rail. Our Strong Rail strategy will lay the foundation we need to be successful in that endeavor.

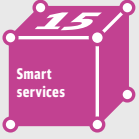
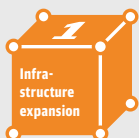
## The building blocks of the Strong Rail strategy

### BUILDING BLOCKS FOR ORGANIZING THE SHIFT IN THE MODE OF TRANSPORT

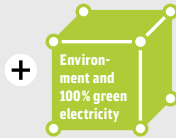
More robust.

More powerful.

More modern.



### BUILDING BLOCK OF THE GREEN TRANSFORMATION



# Contents

## **2 DB GROUP**

- 2 Management Board of Deutsche Bahn AG
- 3 Supervisory Board of Deutsche Bahn AG
- 3 Organizational structure of Deutsche Bahn Group

## **4 STRONG RAIL TOP TARGETS**

## **6 KEY FIGURES AND RATINGS**

- 6 Quality figures
- 7 Performance figures
- 8 Financial figures
- 12 Social
- 15 Environmental
- 16 Ratings

## **17 FIGURES BY BUSINESS UNITS**

- 17 Overview passenger transport
- 19 DB Long-Distance
- 21 DB Regional
- 22 DB Arriva
- 24 DB Cargo
- 25 DB Schenker
- 26 DB Netze Track
- 28 DB Netze Stations
- 29 DB Netze Energy

## **30 10-YEAR SUMMARIES**

- 30 Rail performance figures
- 30 Employees
- 32 Statement of income
- 32 Operating profit figures/  
key economic performance indicators
- 34 Cash flow/capital expenditures
- 34 Balance sheet
- 36 Strong Rail top targets

## **37 CONTACT INFORMATION**

- 37 Investor Relations and Sustainable Finance
- 38 Communications
- 39 Management representatives  
for the Federal states
- 40 Service numbers

## **U2 STRONG RAIL STRATEGY**

## **U3 FINANCIAL CALENDAR**

# DB Group

## MANAGEMENT BOARD OF DEUTSCHE BAHN AG



**Martin Seiler**  
Human Resources and Legal Affairs



**Prof. Dr. Sabina Jeschke**  
Digitalization and Technology



**Dr. Sigrid Nikutta**  
Freight Transport



**Dr. Richard Lutz**  
Chairman and CEO



**Dr. Levin Holle**  
Finance and Logistics



**Ronald Pofalla**  
Infrastructure



**Berthold Huber**  
Passenger Transport



Information regarding CVs at:  
[db.de/management-board](https://www.db.de/management-board) →

## SUPERVISORY BOARD OF DEUTSCHE BAHN AG

Michael Odenwald  
Chairman of the Supervisory Board

Klaus-Dieter Hommel\*  
Deputy Chairman  
of the Supervisory Board

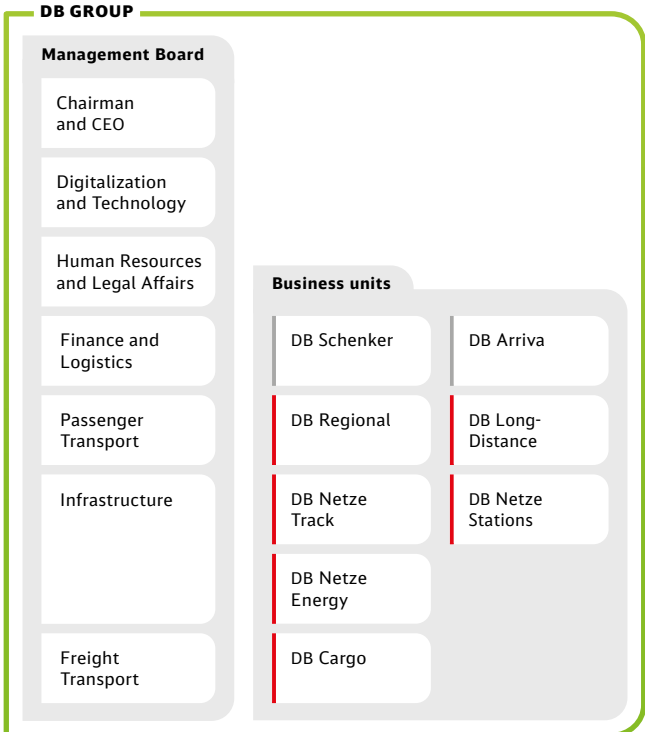
Jürgen Beuttler\*  
Martin Burkert\*  
Werner Gatzer  
Dr. Ingrid Hengster  
Jörg Hensel\*  
Cosima Ingenschay\*  
Prof. Dr. Susanne Knorre  
Jürgen Knörzer\*

Kirsten Lühmann  
Heike Moll\*  
Dr. Immo Querner  
Eckhardt Rehberg  
Mario Reiß\*  
Christian Schmidt  
Jens Schwarz\*  
Veit Sobek\*  
Elisabeth  
Winkelmeier-Becker  
Dr. Tamara Zieschang

\* Employees' representative  
on the Supervisory Board.

As of March 2021.

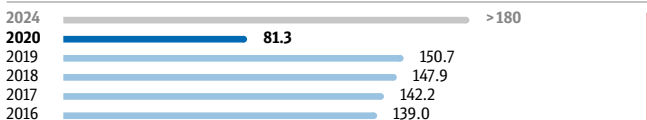
## ORGANIZATIONAL STRUCTURE OF DEUTSCHE BAHN GROUP



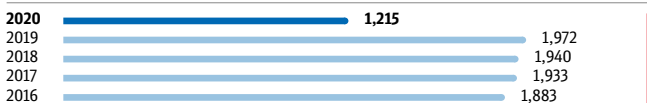
# Strong Rail top targets

## SHIFT IN THE MODE OF TRANSPORT (RAIL IN GERMANY)

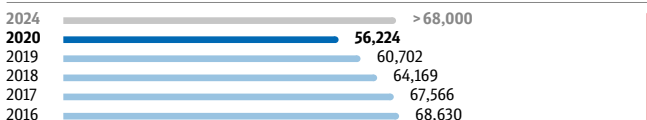
### Passengers long-distance transport (million) Target: 260



### Passengers regional transport (million) Target: 2,500

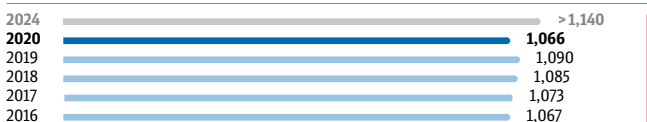


### Volume sold rail freight transport (million tkm) Target: 120,000<sup>1)</sup>



<sup>1)</sup> +70% compared to 2015.

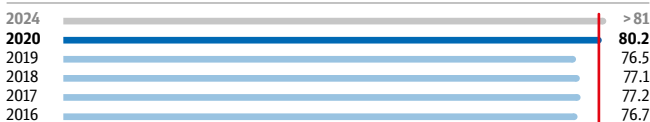
### Train kilometers on track infrastructure (million train-path km) Target: 1,400<sup>1)</sup>



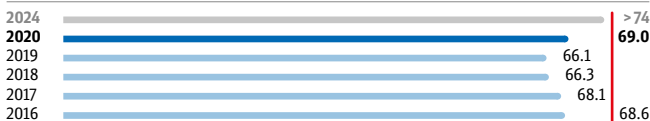
<sup>1)</sup> +>30% compared to 2015.

## CUSTOMER SATISFACTION (RAIL IN GERMANY)

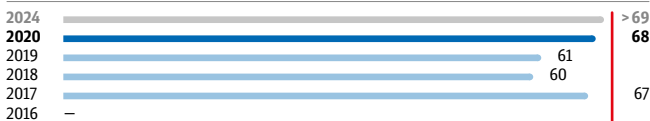
### Customer satisfaction DB Long-Distance (SI) Target: >80



### Customer satisfaction DB Regional (SI) Target: >75

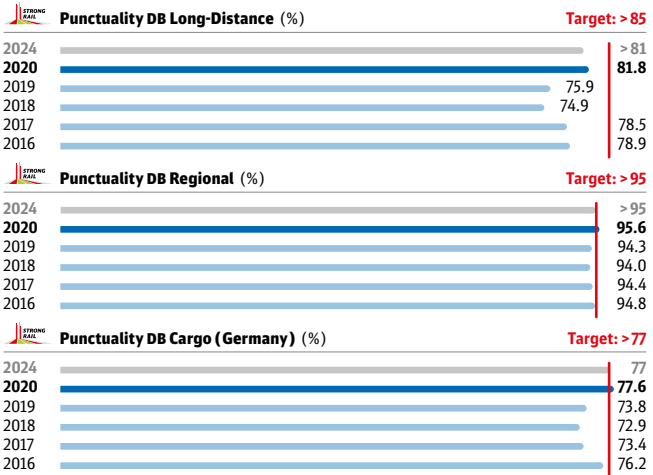


### Customer satisfaction DB Cargo (Germany)<sup>1)</sup> (SI) Target: >70

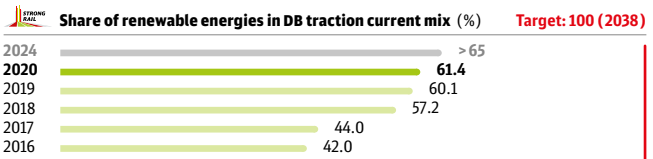


<sup>1)</sup> Survey annually from 2017 onwards.

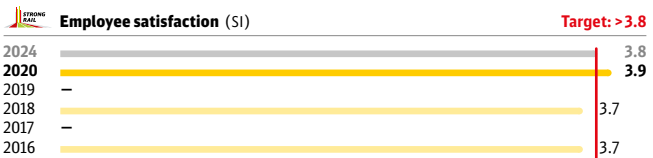
## PUNCTUALITY (RAIL IN GERMANY)



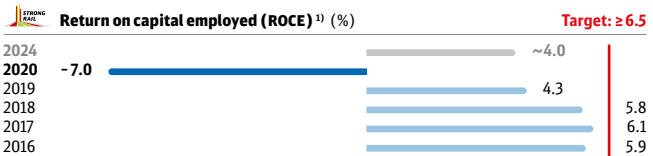
## ENVIRONMENTAL (RAIL IN GERMANY)



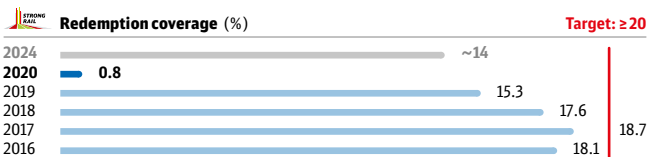
## SOCIAL



## ECONOMIC



<sup>1)</sup> Limited comparability to previous years' figures from 2019 onwards due to IFRS 16 effect (inclusion of leasing activities).



— Short-term/mid-term target — Long-term target

# Key figures and ratings

## QUALITY FIGURES

<b>Punctuality (%)</b>	<b>2020</b>	2019	2018
DB Group in Germany (rail)	95.1	93.7	93.4
DB rail passenger transport in Germany	95.2	93.9	93.5
DB Long-Distance	81.8	75.9	74.9
DB Regional	95.6	94.3	94.0
DB Cargo (Germany)	77.6	73.8	72.9
DB Arriva (rail: United Kingdom, Denmark, Sweden, the Netherlands, Poland and Czech Republic)	93.1	89.3	89.8
DB Regional (bus) <sup>1)</sup>	83.4	81.6	-
DB Cargo (Europe)	76.9	74.0	72.8

<sup>1)</sup> Change in method starting from 2020, previous years' figure retroactively adjusted.

<b>Product quality rail infrastructure in Germany (%)</b>	<b>2020</b>	2019	2018
Punctuality in Germany <sup>1)</sup>	94.5	93.1	92.9
Facilities quality (passenger stations) (grade)	2.83 <sup>2)</sup>	2.87 <sup>2)</sup>	2.88
Supply reliability (energy)	99.99 <sup>3)</sup>	99.99 <sup>3)</sup>	99.99 <sup>3)</sup>

<sup>1)</sup> Non-Group and DB Group train operating companies.

<sup>2)</sup> Preliminary figure.

<sup>3)</sup> Preliminary figure (not rounded).

<b>Customer satisfaction (SI)</b>	<b>2020</b>	2019	2018
DB Long-Distance	80.2	76.5	77.1
DB Regional (rail)	69.0	66.1	66.3
DB Regional (bus) <sup>1)</sup>	71	73	74
DB Cargo	68	61	60
DB Netze Track	66	65	64
DB Netze Stations			
Stations (passenger/visitors)	72	69	68
Stations (TOC and transport authorities)	68	61	61
Tenants	77	79	76
DB Netze Energy	77	78	78
Traction current and diesel	71	71	75
Electricity and gas plus (DB Group customers)	76	78	79
Electricity and gas plus (non-Group customers)	85	86	81
DB Arriva (bus and rail in United Kingdom)	80	78	79
DB Schenker	74	71	71

<sup>1)</sup> Change in method from 2020.



## PERFORMANCE FIGURES

	2020	2019	± absolute	± %
<b>PASSENGER TRANSPORT</b>				
Passengers (million)	2,866	4,874	-2,008	-41.2
Passengers per day (million)	7.8	13.4	-5.6	-41.8
<b>RAIL</b>				
Passengers (million)	1,499	2,603	-1,104	-42.4
thereof in Germany	1,297	2,123	-826	-38.9
thereof DB Long-Distance	81.3	150.7	-69.4	-46.1
Passengers per day (million)	4.1	7.1	-3.0	-42.3
Volume sold (million pkm <sup>1)</sup> )	51,933	98,402	-46,469	-47.2
Volume produced (million train-path km <sup>2)</sup> )	677.8	767.3	-89.5	-11.7
Trains per day <sup>3)</sup>	22,335	23,466	-1,131	-4.8
<b>BUS</b>				
Passengers (million)	1,367	2,271	-904	-39.8
Passengers per day (million)	3.7	6.2	-2.5	-40.3
Volume sold <sup>3)</sup> (million pkm <sup>1)</sup> )	4,207	6,462	-2,255	-34.9
Volume produced (million bus km <sup>4)</sup> )	1,388	1,554	-166	-10.7
<b>RAIL FREIGHT TRANSPORT</b>				
Freight carried (million t)	213.1	232.0	-18.9	-8.1
Volume sold (million tkm <sup>5)</sup> )	78,670	85,005	-6,335	-7.5
Volume produced (million train-path km <sup>2)</sup> )	156.8	162.5	-5.7	-3.5
Trains per day	2,569	2,732	-163	-6.0
Mean transport distance (km)	369.3	366.4	+2.9	+0.8
Capacity utilization (t per train)	501.7	523.2	-21.5	-4.1
<b>FREIGHT FORWARDING AND LOGISTICS</b>				
Shipments in land transport (thousand)	108,166	107,132	+1,034	+1.0
Air freight volume (export) (thousand t)	1,094	1,186	-92	-7.8
Ocean freight volume (export) (thousand TEU)	2,052	2,294	-242	-10.5
Warehouse space contract logistics (million m <sup>2</sup> )	8.8	8.4	+0.4	+4.8
<b>INFRASTRUCTURE</b>				
Train kilometers on track infrastructure (million train-path km <sup>2)</sup> )	1,066	1,090	-24	-2.2
thereof non-Group railways	385.5	368.3	+17.2	+4.7
Station stops (million)	155.4	156.4	-1.0	-0.6
thereof non-Group railways	44.2	40.2	+4.0	+10.0

<sup>1)</sup> Passenger kilometers: product of number of passengers and mean travel distance.

<sup>2)</sup> Train-path kilometers: driving performance in km of trains on rail.

<sup>3)</sup> Excluding DB Arriva.

<sup>4)</sup> Bus kilometers: driving performance in km of buses on road.

<sup>5)</sup> Ton kilometers: product of freight carried and mean transport distance.

## FINANCIAL FIGURES

(€ million)	2020	2019	± absolute	± %
<b>PROFIT SITUATION</b>				
Revenues adjusted	39,902	44,431	- 4,529	- 10.2
Revenues comparable	40,197	44,330	- 4,133	- 9.3
Profit before taxes on income	- 5,484	681	- 6,165	-
Net profit for the year	- 5,707	680	- 6,387	-
EBITDA adjusted	1,002	5,436	- 4,434	- 81.6
EBIT adjusted	- 2,903	1,837	- 4,740	-
<b>FINANCIAL SITUATION AS OF DEC 31</b>				
Non-current assets	52,964	53,213	- 249	- 0.5
Current assets	12,471	12,615	- 144	- 1.1
Equity	7,270	14,927	- 7,657	- 51.3
Net financial debt	29,345	24,175	+ 5,170	+ 21.4
Total assets	65,435	65,828	- 393	- 0.6
<b>KEY ECONOMIC PERFORMANCE INDICATORS</b>				
Capital employed as of Dec 31	41,764	42,999	- 1,235	- 2.9
Return on capital employed (ROCE) (%)	- 7.0	4.3	-	-
Redemption coverage (%)	0.8	15.3	-	-
Net debt/EBITDA (multiple)	36.8	5.6	-	-
<b>CASH FLOW/CAPITAL EXPENDITURES</b>				
Gross capital expenditures	14,402	13,093	+ 1,309	+ 10.0
Net capital expenditures	5,886	5,646	+ 240	+ 4.3
Cash flow from operating activities	1,420	3,278	- 1,858	- 56.7

## Revenues

Total revenues adjusted (€ million)	2020	2019	± absolute	± %
DB Long-Distance	2,879	4,985	- 2,106	- 42.2
DB Regional	7,662	8,945	- 1,283	- 14.3
DB Cargo	4,119	4,449	- 330	- 7.4
DB Netze Track	5,660	5,652	+ 8	+ 0.1
DB Netze Stations	1,258	1,339	- 81	- 6.0
DB Netze Energy	2,724	2,812	- 88	- 3.1
Other	5,375	5,192	+ 183	+ 3.5
Consolidation integrated rail system	- 11,166	- 11,154	- 12	+ 0.1
<b>Integrated rail system</b>	<b>18,511</b>	<b>22,220</b>	<b>- 3,709</b>	<b>- 16.7</b>
DB Arriva	3,990	5,410	- 1,420	- 26.2
DB Schenker	17,671	17,091	+ 580	+ 3.4
Consolidation miscellaneous	- 270	- 290	+ 20	- 6.9
<b>DB Group</b>	<b>39,902</b>	<b>44,431</b>	<b>- 4,529</b>	<b>- 10.2</b>

<b>External revenues adjusted</b> (€ million)	<b>2020</b>	2019	± absolute	± %
DB Long-Distance	2,753	4,824	-2,071	-42.9
DB Regional	7,553	8,830	-1,277	-14.5
DB Cargo	3,854	4,188	-334	-8.0
DB Netze Track	1,808	1,687	+121	+7.2
DB Netze Stations	525	590	-65	-11.0
DB Netze Energy	1,297	1,308	-11	-0.8
Other	523	581	-58	-10.0
<b>Integrated rail system</b>	<b>18,313</b>	<b>22,008</b>	<b>-3,695</b>	<b>-16.8</b>
DB Arriva	3,988	5,405	-1,417	-26.2
DB Schenker	17,601	17,018	+583	+3.4
<b>DB Group</b>	<b>39,902</b>	<b>44,431</b>	<b>-4,529</b>	<b>-10.2</b>

<b>External revenues adjusted by regions</b> (€ million)	<b>2020</b>	2019	± absolute	± %
Germany	21,568	25,165	-3,597	-14.3
Europe (excluding Germany)	12,031	13,653	-1,622	-11.9
Asia/Pacific	3,519	3,121	+398	+12.8
North America	2,236	1,924	+312	+16.2
Rest of world	548	568	-20	-3.5
<b>DB Group</b>	<b>39,902</b>	<b>44,431</b>	<b>-4,529</b>	<b>-10.2</b>

## Key economic performance indicators

<b>ROCE</b>	<b>2020</b>	2019	± absolute	± %
EBIT adjusted (€ million)	-2,903	1,837	-4,740	-
∇ Capital employed as of Dec 31 (€ million)	41,764	42,999	-1,235	-2.9
<b>ROCE %</b>	<b>-7.0</b>	<b>4.3</b>	<b>-</b>	<b>-</b>

<b>Redemption coverage</b> (€ million)	<b>2020</b>	2019	± absolute	± %
EBITDA adjusted	1,002	5,436	-4,434	-81.6
⊕ Net operating interest	-541	-620	+79	-12.7
⊕ Actual taxes on income	-180	-137	-43	+31.4
<b>Operating cash flow after taxes</b>	<b>281</b>	<b>4,679</b>	<b>-4,398</b>	<b>-94.0</b>
Net financial debt as of Dec 31	29,345	24,175	+5,170	+21.4
⊕ Pension obligations as of Dec 31	6,517	5,354	+1,163	+21.7
⊕ Hybrid capital <sup>1)</sup> as of Dec 31	1,001	999	+2	+0.2
<b>∇ Adjusted net debt as of Dec 31</b>	<b>36,863</b>	<b>30,528</b>	<b>+6,335</b>	<b>+20.8</b>
<b>Redemption coverage (%)</b>	<b>0.8</b>	<b>15.3</b>	<b>-</b>	<b>-</b>

<sup>1)</sup> In line with the assessment of the rating agencies, half of the hybrid capital shown in the balance sheet is taken into account for calculating the adjusted net debt figure.

## Profit situation

<b>EBITDA adjusted</b> (€ million)	<b>2020</b>	2019	± absolute	± %
DB Long-Distance	- 1,337	789	- 2,126	-
DB Regional	184	1,056	- 872	- 82.6
DB Cargo	- 321	13	- 334	-
DB Netze Track	1,086	1,443	- 357	- 24.7
DB Netze Stations	171	349	- 178	- 51.0
DB Netze Energy	91	128	- 37	- 28.9
Other/consolidation integrated rail system	- 220	- 162	- 58	+ 35.8
<b>Integrated rail system</b>	<b>- 346</b>	<b>3,616</b>	<b>- 3,962</b>	<b>-</b>
DB Arriva	51	752	- 701	- 93.2
DB Schenker	1,307	1,082	+ 225	+ 20.8
Consolidation miscellaneous	- 10	- 14	+ 4	- 28.6
<b>DB Group</b>	<b>1,002</b>	<b>5,436</b>	<b>- 4,434</b>	<b>- 81.6</b>
<b>EBIT adjusted</b> (€ million)	<b>2020</b>	2019	± absolute	± %
DB Long-Distance	- 1,681	485	- 2,166	-
DB Regional	- 451	408	- 859	-
DB Cargo	- 728	- 308	- 420	+ 136
DB Netze Track	409	807	- 398	- 49.3
DB Netze Stations	24	210	- 186	- 88.6
DB Netze Energy	5	43	- 38	- 88.4
Other/consolidation integrated rail system	- 753	- 622	- 131	+ 21.1
<b>Integrated rail system</b>	<b>- 3,175</b>	<b>1,023</b>	<b>- 4,198</b>	<b>-</b>
DB Arriva	- 431	289	- 720	-
DB Schenker	711	538	+ 173	+ 32.2
Consolidation miscellaneous	- 8	- 13	+ 5	- 38.5
<b>DB Group</b>	<b>- 2,903</b>	<b>1,837</b>	<b>- 4,740</b>	<b>-</b>
<b>Excerpt from statement of income</b> (€ million)	<b>2020</b>	2019	± absolute	± %
Profit before taxes on income	- 5,484	681	- 6,165	-
Taxes on income	- 223	- 1	- 222	-
Actual taxes on income	- 180	- 137	- 43	+ 31.4
Deferred tax expenses (-)/income (+)	- 43	136	- 179	-
<b>Net profit for the year</b>	<b>- 5,707</b>	<b>680</b>	<b>- 6,387</b>	<b>-</b>
DB AG shareholders	- 5,710	662	- 6,372	-
Hybrid capital investors	26	5	+ 21	-
Other shareholders (non-controlling interests)	- 23	13	- 36	-
Earnings per share (€)				
Undiluted	- 13.28	1.54	- 14.82	-
Diluted	- 13.28	1.54	- 14.82	-

## Capital expenditures

<b>Gross capital expenditures</b> (€ million)	<b>2020</b>	2019	± absolute	± %
DB Long-Distance	1,290	1,241	+ 49	+ 3.9
DB Regional	434	560	- 126	- 22.5
DB Cargo	452	570	- 118	- 20.7
DB Netze Track	8,480	7,441	+ 1,039	+ 14.0
DB Netze Stations	1,338	1,096	+ 242	+ 22.1
DB Netze Energy	273	193	+ 80	+ 41.5
Other/consolidation integrated rail system	861	612	+ 249	+ 40.7
<b>Integrated rail system</b>	<b>13,128</b>	<b>11,713</b>	<b>+ 1,415</b>	<b>+ 12.1</b>
DB Arriva	457	718	- 261	- 36.4
DB Schenker	817	662	+ 155	+ 23.4
Consolidation miscellaneous	-	-	-	-
<b>DB Group</b>	<b>14,402</b>	<b>13,093</b>	<b>+ 1,309</b>	<b>+ 10.0</b>

<b>Gross capital expenditures by regions</b> (€ million)	<b>2020</b>	2019	± absolute	± %
Germany	13,282	11,826	+ 1,456	+ 12.3
Europe (excluding Germany)	1,012	1,186	- 174	- 14.7
Asia/Pacific	182	133	+ 49	+ 36.8
North America	38	37	+ 1	+ 2.7
Rest of world	8	13	- 5	- 38.5
Consolidation	- 120	- 102	- 18	+ 17.6
<b>DB Group</b>	<b>14,402</b>	<b>13,093</b>	<b>+ 1,309</b>	<b>+ 10.0</b>

<b>Net capital expenditures</b> (€ million)	<b>2020</b>	2019	± absolute	± %
DB Long-Distance	1,250	1,241	+ 9	+ 0.7
DB Regional	418	548	- 130	- 23.7
DB Cargo	438	523	- 85	- 16.3
DB Netze Track	1,363	1,055	+ 308	+ 29.2
DB Netze Stations	253	262	- 9	- 3.4
DB Netze Energy	51	61	- 10	- 16.4
Other/consolidation integrated rail system	861	611	+ 250	+ 40.9
<b>Integrated rail system</b>	<b>4,634</b>	<b>4,301</b>	<b>+ 333</b>	<b>+ 7.7</b>
DB Arriva	435	683	- 248	- 36.3
DB Schenker	817	662	+ 155	+ 23.4
Consolidation miscellaneous	-	-	-	-
<b>DB Group</b>	<b>5,886</b>	<b>5,646</b>	<b>+ 240</b>	<b>+ 4.3</b>

<b>Net capital expenditures by regions</b> (€ million)	<b>2020</b>	2019	± absolute	±%
Germany	4,788	4,414	+ 374	+ 8.5
Europe (excluding Germany)	990	1,151	- 161	- 14.0
Asia/Pacific	182	133	+ 49	+ 36.8
North America	38	37	+ 1	+ 2.7
Rest of world	8	13	- 5	- 38.5
Consolidation	- 120	- 102	- 18	+ 17.6
<b>DB Group</b>	<b>5,886</b>	<b>5,646</b>	<b>+ 240</b>	<b>+ 4.3</b>

## SOCIAL

### Employee satisfaction

<b>Employee satisfaction (SI)</b>	<b>2020</b>	2019	2018
DB Group	3.9	-	3.7
DB Long-Distance	3.9	-	3.5
DB Regional	3.8	-	3.5
DB Cargo	3.9	-	3.5
DB Netze Track	3.9	-	3.7
DB Netze Stations	4.0	-	3.7
DB Netze Energy	4.0	-	3.8
DB Arriva	3.8	-	3.6
DB Schenker	3.9	-	3.8

The employee survey is conducted every two years.

### Recruiting

<b>External new hires (NP)</b>	<b>2020</b>	2019	2018
DB Group (excluding young professionals)	21,700	22,758	20,815
Young professionals	4,641	4,493	4,148
<b>DB Group</b>	<b>26,341</b>	<b>27,251</b>	<b>24,963</b>

Young professionals as of Dec 31 (NP)	2020	2019	2018
Trainees <sup>1)</sup>	11,356	10,676	9,923
Dual degree students <sup>1)</sup>	1,237	1,081	949
Trainees <sup>2)</sup>	151	146	157
Interns <sup>2)</sup>	683	664	534
“Chance plus” participants	250	250	250
<b>DB Group</b>	<b>13,677</b>	<b>12,817</b>	<b>11,813</b>

<sup>1)</sup> Germany; includes all class years of vocational training (usually three class years of trainees and dual degree students).

<sup>2)</sup> Germany (companies with about 98% of domestic employees).

Demographic preparedness as of Dec 31 (%)	2020	2019	2018
Percentage of staffing needs covered in Germany	97.7	97.1	96.1

Germany (companies with about 83% of domestic employees).

## Health management

Sickness absence rate in Germany based on hours (%)	2020	2019	2018
DB Long-Distance	5.8	6.7	6.8
DB Regional	7.6	7.9	8.0
DB Cargo	6.4	7.1	7.4
DB Netze Track	5.0	5.6	5.7
DB Netze Stations	5.5	6.5	6.8
DB Netze Energy	3.4	4.2	4.3
Other	5.4	6.3	6.4
DB Schenker	8.1	6.7	6.6
<b>DB Group</b>	<b>6.0</b>	<b>6.5</b>	<b>6.7</b>

Germany (companies with about 97% of domestic employees).

## Number and structure of employees

Employees as of Dec 31 (FTE)	2020	2019	± absolute	± %
DB Long-Distance	18,794	17,289	+1,505	+8.7
DB Regional	37,159	36,374	+785	+2.2
DB Cargo	30,052	29,525	+527	+1.8
DB Netze Track	50,330	48,787	+1,543	+3.2
DB Netze Stations	6,525	6,216	+309	+5.0
DB Netze Energy	1,861	1,772	+89	+5.0
Other	57,878	55,497	+2,381	+4.3
<b>Integrated rail system</b>	<b>202,599</b>	<b>195,460</b>	<b>+7,139</b>	<b>+3.7</b>
DB Arriva	46,008	52,331	-6,323	-12.1
DB Schenker	74,161	76,153	-1,992	-2.6
<b>DB Group</b>	<b>322,768</b>	<b>323,944</b>	<b>-1,176</b>	<b>-0.4</b>

<b>Employees by regions as of Dec 31 (FTE)</b>	<b>2020</b>	2019	± absolute	±%
Germany	207,996	202,328	+ 5,668	+ 2.8
Europe (excluding Germany)	85,699	92,106	- 6,407	- 7.0
Asia/Pacific	16,764	16,890	- 126	- 0.7
North America	9,027	9,285	- 258	- 2.8
Rest of world	3,282	3,335	- 53	- 1.6
<b>DB Group</b>	<b>322,768</b>	<b>323,944</b>	<b>- 1,176</b>	<b>- 0.4</b>

<b>Employees as of Dec 31 (NP)</b>	<b>2020</b>	2019	± absolute	±%
DB Long-Distance	19,873	18,370	+ 1,503	+ 8.2
DB Regional	39,299	38,462	+ 837	+ 2.2
DB Cargo	30,586	29,998	+ 588	+ 2.0
DB Netze Track	51,714	50,107	+ 1,607	+ 3.2
DB Netze Stations	6,864	6,595	+ 269	+ 4.1
DB Netze Energy	1,928	1,829	+ 99	+ 5.4
Other	60,589	58,131	+ 2,458	+ 4.2
<b>Integrated rail system</b>	<b>210,853</b>	<b>203,492</b>	<b>+ 7,361</b>	<b>+ 3.6</b>
DB Arriva	48,796	55,283	- 6,487	- 11.7
DB Schenker	76,629	79,136	- 2,507	- 3.2
<b>DB Group</b>	<b>336,278</b>	<b>337,911</b>	<b>- 1,633</b>	<b>- 0.5</b>

<b>Employees by regions as of Dec 31 (NP)</b>	<b>2020</b>	2019	± absolute	±%
Germany	217,028	211,300	+ 5,728	+ 2.7
Europe (excluding Germany)	89,990	96,901	- 6,911	- 7.1
Asia/Pacific	16,806	16,980	- 174	- 1.0
North America	9,163	9,390	- 227	- 2.4
Rest of world	3,291	3,340	- 49	- 1.5
<b>DB Group</b>	<b>336,278</b>	<b>337,911</b>	<b>- 1,633</b>	<b>- 0.5</b>

<b>Share of women as of Dec 31 (%)</b>	<b>2020</b>	2019	2018
DB Long-Distance	27.3	27.2	27.2
DB Regional	16.9	16.8	16.2
DB Cargo	11.5	11.5	11.5
DB Netze Track	19.4	19.2	19.2
DB Netze Stations	44.2	44.7	45.2
DB Netze Energy	14.4	13.3	13.8
Other	29.6	30.0	30.2
DB Arriva	14.7	14.9	16.9
DB Schenker	36.3	36.1	35.7
<b>DB Group</b>	<b>24.3</b>	<b>24.3</b>	<b>24.5</b>



## ENVIRONMENTAL

### Climate protection

#### Specific greenhouse gas emissions compared to 2006 (%)



#### DB traction current mix in Germany (%)

##### RENEWABLE ENERGIES<sup>1)</sup>



##### NUCLEAR ENERGY



##### BLACK COAL



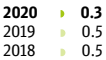
##### LIGNITE



##### NATURAL GAS



##### OTHER



Data for 2020 relate exclusively to DB Group companies and are based on findings and estimates available as of February 2021.

<sup>1)</sup> Including additionally purchased energy for all green DB products with 100% eco-power (for example S-Bahn (metro) Hamburg or DBeco plus) and taking into account a forecast based upon the Renewable Energy Sources Act subsidy.

### Noise reduction

#### Noise remediation and prevention in Germany as of Dec 31

	2020	2019	2018
<b>NOISE REMEDIATION (EXISTING NETWORK)</b>			
Noise barriers completed (km)	75.1	53.4	44.6
Homes with passive measures	1,485	1,628	2,248
Track kilometers noise remediated in total (km)	2,039	1,844	1,758
Noise remediation areas relieved by noise prevention	49.9	49.9	43.1
<b>NOISE PREVENTION (NEW CONSTRUCTION AND EXPANSION LINES)</b>			
Noise barriers completed (km)	18.4	59.7	82.9
Homes with passive measures	1,173	2,261	1,571

<b>Freight cars in operation equipped with V brake shoes of DB Cargo in Germany as of Dec 31</b>	<b>2020</b>	2019	2018
New freight cars	10,097	9,681	8,470
Freight cars refitted with whisper brakes	50,083	47,963	41,939
<b>Quiet freight cars</b>	<b>60,180</b>	<b>57,644</b>	<b>50,409</b>

## Resource conservation

<b>Volume of waste by type of disposal</b>	<b>2020</b>	2019	2018
Total waste (thousand t)	8,134	11,288	12,807
Recycling rate (%)	95.6	97.7	98.0
Share of thermal recovery (%)	1.4	1.0	0.9
Share of disposal (%)	3.1	1.4	1.2
Share of hazardous waste <sup>1)</sup> %	5.7	3.4	3.7

<sup>1)</sup> Pursuant to the List of Wastes Ordinance, for example waste oil.

## RATINGS

<b>Credit ratings</b>	First issued	<b>Ratings</b>			
		<b>Last update</b>	<b>Short-term</b>	<b>Long-term</b>	<b>Outlook</b>
S&P Global Ratings	May 16, 2000	Jun 11, 2020	A-1+	AA-	negative
Moody's	May 16, 2000	Oct 20, 2020	P-1	Aa1	negative
<b>ESG ratings</b>	<b>2020</b>	2019	2018	Scale	
CDP	A	A	A	A to D-	
EcoVadis	61	59	67	0–100	
ISS ESG <sup>1)</sup>	B-/Prime	B-/Prime	B-/Prime	A+ to D-	
MSCI	A	A	A	Leader (AA–AAA) Average (BB–A) Laggard (CCC–B)	
Sustainalytics	19.5/ low	25.7/ medium	25.1/ medium	Risk assessment: negligible (0–10), low (10–20), medium (20–30), high (30–40), severe (40+)	

<sup>1)</sup> As of December 22, 2020.

# Figures by business units

## OVERVIEW PASSENGER TRANSPORT

	2020	2019	± absolute	± %
<b>PERFORMANCE FIGURES</b>				
<b>Passengers (million)</b>	<b>2,866</b>	<b>4,874</b>	<b>- 2,008</b>	<b>- 41.2</b>
<b>Passengers per day (million)</b>	<b>7.8</b>	<b>13.4</b>	<b>- 5.6</b>	<b>- 41.8</b>
<b>RAIL</b>				
<b>Passengers (million)</b>	<b>1,499</b>	<b>2,603</b>	<b>- 1,104</b>	<b>- 42.4</b>
DB Long-Distance	81.3	150.7	- 69.4	- 46.1
DB Regional	1,215	1,972	- 757	- 38.4
DB Arriva	202.0	480.2	- 278.2	- 57.9
Other	-	0.1	- 0.1	- 100
<b>Passengers in Germany (million)</b>	<b>1,297</b>	<b>2,123</b>	<b>- 826</b>	<b>- 38.9</b>
<b>Passengers per day (million)</b>	<b>4.10</b>	<b>7.13</b>	<b>- 3.03</b>	<b>- 42.5</b>
DB Long-Distance	0.22	0.41	- 0.19	- 46.3
DB Regional	3.32	5.40	- 2.08	- 38.5
DB Arriva	0.55	1.32	- 0.77	- 58.3
Other	-	0.00	- 0.00	- 100
<b>Volume sold (million pkm)</b>	<b>51,933</b>	<b>98,402</b>	<b>- 46,469</b>	<b>- 47.2</b>
DB Long-Distance	23,542	44,151	- 20,609	- 46.7
DB Regional	23,897	41,633	- 17,736	- 42.6
DB Arriva	4,494	12,617	- 8,123	- 64.4
Other	-	1.3	- 1.3	- 100
<b>Volume produced (million train-path km)</b>	<b>677.8</b>	<b>767.3</b>	<b>- 89.5</b>	<b>- 11.7</b>
DB Long-Distance	141.7	145.7	- 4.0	- 2.7
DB Regional	424.8	452.5	- 27.7	- 6.1
DB Arriva	111.3	168.9	- 57.6	- 34.1
Other	0.0	0.2	- 0.2	- 100
<b>Trains per day<sup>1)</sup></b>	<b>22,335</b>	<b>23,466</b>	<b>- 1,131</b>	<b>- 4.8</b>
DB Long-Distance	1,425	1,455	- 30	- 2.1
DB Regional	20,910	21,977	- 1,067	- 4.9
Other	-	34	- 34	- 100
<b>BUS</b>				
<b>Passengers (million)</b>	<b>1,367</b>	<b>2,271</b>	<b>- 904</b>	<b>- 39.8</b>
<b>Volume sold<sup>1)</sup> (million pkm)</b>	<b>4,207</b>	<b>6,462</b>	<b>- 2,255</b>	<b>- 34.9</b>
DB Long-Distance	48.3	173.2	- 124.9	- 72.1
DB Regional	4,151	6,275	- 2,124	- 33.8
Other	8.2	13.7	- 5.5	- 40.1
<b>Volume produced (million bus km)</b>	<b>1,388</b>	<b>1,554</b>	<b>- 166</b>	<b>- 10.7</b>
<b>PUNCTUALITY (%)</b>				
<b>Rail passenger transport in Germany</b>	<b>95.2</b>	<b>93.9</b>	<b>-</b>	<b>-</b>
DB Long-Distance	81.8	75.9	-	-
DB Regional	95.6	94.3	-	-
<b>DB Arriva (rail)</b>	<b>93.1</b>	<b>89.3</b>	<b>-</b>	<b>-</b>

<sup>1)</sup> Excluding DB Arriva.

	2020	2019	± absolute	± %
<b>ROLLING STOCK</b>				
<b>ICE fleet (trains)</b>	<b>315</b>	<b>289</b>	<b>+26</b>	<b>+9.0</b>
<b>Multiple units<sup>1)</sup></b>	<b>5,072</b>	<b>5,469</b>	<b>-397</b>	<b>-7.3</b>
S-Bahn (metro) d.c.	887	881	+6	+0.7
S-Bahn (metro) a.c.	1,068	1,111	-43	-3.9
Diesel multiple units	1,667	2,181	-514	-23.6
Rail buses	3	5	-2	-40.0
Electric multiple units	1,396	1,240	+156	+12.6
Trams	51	51	-	-
<b>Locomotives</b>	<b>1,021</b>	<b>1,201</b>	<b>-180</b>	<b>-15.0</b>
DB Long-Distance <sup>2)</sup>	387	405	-18	-4.4
DB Regional	614	776	-162	-20.9
DB Arriva	18	18	-	-
Other	2	2	-	-
<b>Passenger cars<sup>3)</sup></b>	<b>4,492</b>	<b>5,272</b>	<b>-780</b>	<b>-14.8</b>
DB Long-Distance	2,297	2,454	-157	-6.4
DB Regional	2,122	2,738	-616	-22.5
DB Arriva	73	80	-7	-8.8
<b>Seats (rail) (thousand)</b>	<b>1,358</b>	<b>1,435</b>	<b>-77</b>	<b>-5.4</b>
DB Long-Distance	254	244	+10	+4.1
DB Regional	964	971	-7	-0.7
DB Arriva	138	218	-80	-36.7
Other	2	2	-	-
<b>Buses<sup>4)</sup></b>	<b>26,411</b>	<b>27,950</b>	<b>-1,539</b>	<b>-5.5</b>
DB Regional	9,985	11,520	-1,535	-13.3
DB Arriva	16,380	16,390	-10	-0.1
Other	46	40	+6	+15.0
<b>Automobiles (Flinkster)<sup>5)</sup></b>	<b>4,263</b>	<b>4,387</b>	<b>-124</b>	<b>-2.8</b>
thereof electric vehicles	423	408	+15	+3.7
<b>Automobiles (CleverShuttle)</b>	<b>91</b>	<b>295</b>	<b>-204</b>	<b>-69.2</b>
<b>Automobiles (ioki)</b>	<b>189</b>	<b>79</b>	<b>+110</b>	<b>+139</b>
<b>Call a Bike</b>	<b>16,317</b>	<b>16,588</b>	<b>-271</b>	<b>-1.6</b>
thereof e-Call a Bike	544	471	+73	+15.5
<b>OTHER</b>				
<b>Automatic ticketing machines</b>	<b>5,847</b>	<b>6,393</b>	<b>-546</b>	<b>-8.5</b>
DB Regional	469	479	-10	-2.1
Combined ticketing machines	5,378	5,914	-536	-9.1
<b>BahnCards as of Dec 31 (thousand)</b>	<b>4,833</b>	<b>5,292</b>	<b>-459</b>	<b>-8.7</b>
BahnCard 100	41.0	54.4	-13.4	-24.6
BahnCard 50	1,318	1,516	-198	-13.1
BahnCard 25	3,473	3,722	-249	-6.7
<b>Participants BahnBonus program as of Dec 31 (thousand)</b>	<b>3,896</b>	<b>3,913</b>	<b>-17</b>	<b>-0.4</b>

1) Including ICE T, ICE 3 and ICE 4.

2) Including ICE 1 and ICE 2 power cars.

3) Including ICE cars.

4) DB Group and externally owned stock.

5) Bookable station-bound vehicles of the Flinkster network in Germany, Austria, the Netherlands and Italy.

**DB LONG-DISTANCE**

	2020	2019	± absolute	± %
<b>PERFORMANCE FIGURES</b>				
<b>RAIL</b>				
<b>Passengers (million)</b>	<b>81.3</b>	<b>150.7</b>	<b>-69.4</b>	<b>-46.1</b>
ICE	55.0	99.2	-44.2	-44.6
Intercity/EC	24.8	49.6	-24.8	-50.0
Other products	1.5	1.9	-0.4	-21.1
<b>Passengers per day (million)</b>	<b>0.22</b>	<b>0.41</b>	<b>-0.19</b>	<b>-46.3</b>
<b>Volume sold (million pkm)</b>	<b>23,542</b>	<b>44,151</b>	<b>-20,609</b>	<b>-46.7</b>
ICE	18,153	33,205	-15,052	-45.3
Intercity/EC	5,333	10,881	-5,548	-51.0
Other products	56	65	-9	-13.8
<b>Volume produced (million train-path km)</b>	<b>141.7</b>	<b>145.7</b>	<b>-4.0</b>	<b>-2.7</b>
<b>Mean travel distance (km)</b>	<b>289.6</b>	<b>293.0</b>	<b>-3.4</b>	<b>-1.2</b>
thereof ICE	330.1	334.7	-4.6	-1.4
thereof Intercity/EC	215.0	219.4	-4.4	-2.0
<b>Load factor (%)</b>	<b>30.7</b>	<b>56.1</b>	<b>-</b>	<b>-</b>
<b>Trains per day</b>	<b>1,425</b>	<b>1,455</b>	<b>-30</b>	<b>-2.1</b>
<b>BUS</b>				
<b>Passengers (million)</b>	<b>0.2</b>	<b>0.7</b>	<b>-0.5</b>	<b>-71.4</b>
<b>Volume sold (million pkm)</b>	<b>48.3</b>	<b>173.2</b>	<b>-124.9</b>	<b>-72.1</b>
<b>FINANCIAL FIGURES</b>				
<b>Total revenues (€ million)</b>	<b>2,879</b>	<b>4,985</b>	<b>-2,106</b>	<b>-42.2</b>
thereof external revenues	2,753	4,824	-2,071	-42.9
<b>EBITDA adjusted (€ million)</b>	<b>-1,337</b>	<b>789</b>	<b>-2,126</b>	<b>-</b>
<b>EBIT adjusted (€ million)</b>	<b>-1,681</b>	<b>485</b>	<b>-2,166</b>	<b>-</b>
<b>Gross capital expenditures (€ million)</b>	<b>1,290</b>	<b>1,241</b>	<b>+49</b>	<b>+3.9</b>
<b>FURTHER KEY FIGURES</b>				
<b>Punctuality rail (%)</b>	<b>81.8</b>	<b>75.9</b>	<b>-</b>	<b>-</b>
<b>Customer satisfaction (SI)</b>	<b>80.2</b>	<b>76.5</b>	<b>-</b>	<b>-</b>
<b>Employees as of Dec 31 (FTE)</b>	<b>18,794</b>	<b>17,289</b>	<b>+1,505</b>	<b>+8.7</b>
<b>Employee satisfaction (SI)</b>	<b>3.9</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>Share of women as of Dec 31 (%)</b>	<b>27.3</b>	<b>27.2</b>	<b>-</b>	<b>-</b>
<b>Sickness absence rate (%)</b>	<b>5.8</b>	<b>6.7</b>	<b>-</b>	<b>-</b>
<b>Specific end-energy consumption compared to 2006 (related to pkm) (%)</b>	<b>+18.9</b>	<b>-31.5</b>	<b>-</b>	<b>-</b>
<b>ROLLING STOCK</b>				
<b>Locomotives</b>	<b>225</b>	<b>243</b>	<b>-18</b>	<b>-7.4</b>
Electric locomotives	195	214	-19	-8.9
Diesel locomotives	30	29	+1	+3.4
<b>Passenger cars</b>	<b>1,307</b>	<b>1,449</b>	<b>-142</b>	<b>-9.8</b>
Intercity/EC	955	1,143	-188	-16.4
Restaurant cars	82	86	-4	-4.7
Double-deck cars	270	220	+50	+22.7

	2020	2019	± absolute	± %
<b>ICE fleet (trains)</b>	<b>315</b>	<b>289</b>	<b>+ 26</b>	<b>+ 9.0</b>
<b>ICE 1</b>				
<b>Trains</b>	<b>58</b>	<b>58</b>	-	-
<b>Power cars</b>	<b>116</b>	<b>116</b>	-	-
<b>Intermediate cars</b>	<b>696</b>	<b>696</b>	-	-
1st class cars	191	191	-	-
2nd class cars	447	447	-	-
Restaurant cars	58	58	-	-
<b>ICE 2</b>				
<b>Trains</b>	<b>44</b>	<b>44</b>	-	-
<b>Power cars</b>	<b>46</b>	<b>46</b>	-	-
<b>Driving trailers</b>	<b>45</b>	<b>45</b>	-	-
<b>Intermediate cars</b>	<b>264</b>	<b>264</b>	-	-
1st class cars	88	88	-	-
2nd class cars	132	132	-	-
Restaurant cars	44	44	-	-
<b>ICE T</b>				
<b>Multiple units</b>	<b>67</b>	<b>67</b>	-	-
<b>Rail cars</b>	<b>260</b>	<b>260</b>	-	-
<b>End cars</b>	<b>136</b>	<b>136</b>	-	-
<b>Intermediate cars</b>	<b>56</b>	<b>56</b>	-	-
<b>ICE 3</b>				
<b>Multiple units</b>	<b>79</b>	<b>79</b>	-	-
<b>Rail cars</b>	<b>316</b>	<b>316</b>	-	-
1st class cars	79	79	-	-
2nd class cars	237	237	-	-
<b>Trailer cars</b>	<b>316</b>	<b>316</b>	-	-
1st class cars	79	79	-	-
2nd class cars	158	158	-	-
Restaurant cars	79	79	-	-
<b>ICE 4</b>				
<b>Multiple units</b>	<b>67</b>	<b>41</b>	<b>+ 26</b>	<b>+ 63.4</b>
<b>Rail cars</b>	<b>351</b>	<b>246</b>	<b>+ 105</b>	<b>+ 42.7</b>
1st class cars	50	41	+ 9	+ 22.0
2nd class cars	301	205	+ 96	+ 46.8
<b>Trailer cars</b>	<b>368</b>	<b>246</b>	<b>+ 122</b>	<b>+ 49.6</b>
1st class cars	117	82	+ 35	+ 42.7
2nd class cars	184	123	+ 61	+ 49.6
Restaurant cars	67	41	+ 26	+ 63.4
<b>Seats</b>	<b>253,459</b>	<b>243,446</b>	<b>+ 10,013</b>	<b>+ 4.1</b>
1st class cars	54,364	52,696	+ 1,668	+ 3.2
2nd class cars	199,095	190,750	+ 8,345	+ 4.4

## DB REGIONAL

	2020	2019	± absolute	± %
<b>PERFORMANCE FIGURES</b>				
Passengers (million)	1,604	2,507	- 903	- 36.0
Passengers per day (million)	4.38	6.87	- 2.49	- 36.2
Volume sold (million pkm)	28,048	47,908	- 19,860	- 41.5
<b>RAIL</b>				
Passengers (million)	1,215	1,972	- 757	- 38.4
Passengers per day (million)	3.32	5.40	- 2.08	- 38.5
Volume sold (million pkm)	23,897	41,633	- 17,736	- 42.6
Volume produced (million train-path km)	424.8	452.5	- 27.7	- 6.1
Trains per day	20,910	21,977	- 1,067	- 4.9
Mean travel distance (km)	19.7	21.1	- 1.4	- 6.6
<b>BUS</b>				
Passengers (million)	388.8	534.9	- 146.1	- 27.3
Volume sold (million pkm)	4,151	6,275	- 2,124	- 33.8
Volume produced (million bus km)	456.7	479.8	- 23.1	- 4.8
<b>FINANCIAL FIGURES</b>				
Total revenues (€ million)	7,662	8,945	- 1,283	- 14.3
thereof external revenues	7,553	8,830	- 1,277	- 14.5
thereof concession fees	5,292	5,627	- 335	- 6.0
EBITDA adjusted (€ million)	184	1,056	- 872	- 82.6
EBIT adjusted (€ million)	- 451	408	- 859	-
Gross capital expenditures (€ million)	434	560	- 126	- 22.5
<b>FURTHER KEY FIGURES</b>				
Punctuality (rail) (%)	95.6	94.3	-	-
Punctuality (bus <sup>1)</sup> ) (%)	83.4	81.6	-	-
Customer satisfaction (rail) (SI)	69.0	66.1	-	-
Customer satisfaction (bus) (SI)	71	73	-	-
Employees as of Dec 31 (FTE)	37,159	36,374	+ 785	+ 2.2
Employee satisfaction (SI)	3.8	-	-	-
Share of women as of Dec 31 (%)	16.9	16.8	-	-
Sickness absence rate (%)	7.6	7.9	-	-
Specific end-energy consumption (rail) compared to 2006 (related to pkm) (%)	+ 13.2	- 30.0	-	-
Specific end-energy consumption (bus) compared to 2006 (related to bus km) (%)	- 1.4	+ 1.7	-	-
<b>ROLLING STOCK</b>				
<b>RAIL</b>				
Locomotives	614	776	- 162	- 20.9
Electric locomotives	506	663	- 157	- 23.7
Diesel locomotives	108	113	- 5	- 4.4

<sup>1)</sup> Change in method from 2020.

	2020	2019	± absolute	± %
<b>Multiple units</b>	<b>4,034</b>	<b>4,067</b>	<b>- 33</b>	<b>- 0.8</b>
S-Bahn (metro) d.c.	872	866	+ 6	+ 0.7
S-Bahn (metro) a.c.	1,068	1,111	- 43	- 3.9
Diesel multiple units	1,202	1,426	- 224	- 15.7
Rail buses	3	5	- 2	- 40.0
Electric multiple units	889	659	+ 230	+ 34.9
<b>Rail cars</b>	<b>11,547</b>	<b>11,261</b>	<b>+ 286</b>	<b>+ 2.5</b>
S-Bahn (metro) d.c.	1,973	1,941	+ 32	+ 1.6
S-Bahn (metro) a.c.	4,149	4,101	+ 48	+ 1.2
Diesel rail cars	2,494	2,920	- 426	- 14.6
Rail buses	3	5	- 2	- 40.0
Electric rail cars	2,928	2,294	+ 634	+ 27.6
<b>Coaches</b>	<b>2,122</b>	<b>2,738</b>	<b>- 616</b>	<b>- 22.5</b>
Double-deck cars	1,848	2,115	- 267	- 12.6
Other passenger cars (including baggage cars)	274	623	- 349	- 56.0
<b>Seats</b>	<b>963,399</b>	<b>970,800</b>	<b>- 7,401</b>	<b>- 0.8</b>
1st class cars	55,370	62,270	- 6,900	- 11.1
2nd class cars (including folding seats)	908,029	908,530	- 501	- 0.1
<b>BUS</b>				
<b>Buses</b>	<b>9,985</b>	<b>11,520</b>	<b>- 1,535</b>	<b>- 13.3</b>
DB stock	5,351	4,895	+ 456	+ 9.3
Externally owned stock	4,634	6,625	- 1,991	- 30.1

## DB ARRIVA

	2020	2019	± absolute	± %
<b>PERFORMANCE FIGURES</b>				
<b>Passengers (million)</b>	<b>1,179</b>	<b>2,214</b>	<b>- 1,035</b>	<b>- 46.7</b>
<b>Passengers per day (million)</b>	<b>3.22</b>	<b>6.07</b>	<b>- 2.85</b>	<b>- 47.0</b>
<b>RAIL</b>				
<b>Passengers (million)</b>	<b>202.0</b>	<b>480.2</b>	<b>- 278.2</b>	<b>- 57.9</b>
<b>Passengers per day (million)</b>	<b>0.55</b>	<b>1.32</b>	<b>- 0.77</b>	<b>- 58.3</b>
<b>Volume sold (million pkm)</b>	<b>4,494</b>	<b>12,617</b>	<b>- 8,123</b>	<b>- 64.4</b>
<b>Volume produced (million train-path km)</b>	<b>111.3</b>	<b>168.9</b>	<b>- 57.6</b>	<b>- 34.1</b>
<b>BUS</b>				
<b>Passengers (million)</b>	<b>977.1</b>	<b>1,734</b>	<b>- 756.9</b>	<b>- 43.7</b>
<b>Volume produced (million bus km)</b>	<b>927.7</b>	<b>1,065</b>	<b>- 137.3</b>	<b>- 12.9</b>
<b>FINANCIAL FIGURES</b>				
<b>Total revenues (€ million)</b>	<b>3,990</b>	<b>5,410</b>	<b>- 1,420</b>	<b>- 26.2</b>
thereof external revenues	3,988	5,405	- 1,417	- 26.2
<b>EBITDA adjusted (€ million)</b>	<b>51</b>	<b>752</b>	<b>- 701</b>	<b>- 93.2</b>
<b>EBIT adjusted (€ million)</b>	<b>- 431</b>	<b>289</b>	<b>- 720</b>	<b>-</b>
<b>Gross capital expenditures (€ million)</b>	<b>457</b>	<b>718</b>	<b>- 261</b>	<b>- 36.4</b>



	2020	2019	± absolute	± %
<b>FURTHER KEY FIGURES</b>				
<b>Punctuality rail (United Kingdom, Denmark, Sweden, the Netherlands, Poland and Czech Republic) (%)</b>	93.1	89.3	-	-
<b>Customer satisfaction bus and rail (United Kingdom) (SI)</b>	80	78	-	-
<b>Employees as of Dec 31 (FTE)</b>	46,008	52,331	-6,323	-12.1
<b>Employee satisfaction (SI)</b>	3.8	-	-	-
<b>Share of women as of Dec 31 (%)</b>	14.7	14.9	-	-
<b>Specific greenhouse gas emissions rail compared to 2006 (related to rail car units) (%)</b>	-12.2	-9.7	-	-
<b>Specific greenhouse gas emissions bus compared to 2006 (related to bus km) (%)</b>	-16.2	-10.1	-	-
<b>ROLLING STOCK</b>				
<b>RAIL</b>				
<b>Locomotives</b>	18	18	-	-
Electric locomotives	-	2	-2	-100
Diesel locomotives	18	16	+2	+12.5
<b>Multiple units</b>	793	1,183	-390	-33.0
S-Bahn (metro) d.c.	15	15	-	-
Diesel multiple units	442	732	-290	-39.6
Electric multiple units	285	385	-100	-26.0
Trams	51	51	-	-
<b>Rail cars</b>	2,440	3,435	-995	-29.0
S-Bahn (metro) d.c.	30	30	-	-
Diesel rail cars	1,251	1,873	-622	-33.2
Electric rail cars	1,108	1,481	-373	-25.2
Trams	51	51	-	-
<b>Coaches</b>	73	80	-7	-8.8
Intercity/EC	63	70	-7	-10.0
Restaurant cars	4	4	-	-
Other (including baggage cars)	6	6	-	-
<b>Seats</b>	138,339	218,184	-79,845	-36.6
1st class cars	5,069	5,069	-	-
2nd class cars (including folding seats)	133,270	213,115	-79,845	-37.5
<b>BUS</b>				
<b>Buses</b>	16,380	16,390	-10	-0.1
DB stock	15,759	15,782	-23	-0.1
Externally owned stock	621	608	+13	+2.1

## DB CARGO

	2020	2019	± absolute	± %
<b>PERFORMANCE FIGURES</b>				
<b>Freight carried</b> (million t)	<b>213.1</b>	<b>232.0</b>	<b>- 18.9</b>	<b>- 8.1</b>
thereof German subsidiaries	174.0	187.3	- 13.3	- 7.1
<b>Volume sold</b> (million tkm)	<b>78,670</b>	<b>85,005</b>	<b>- 6,335</b>	<b>- 7.5</b>
thereof German subsidiaries	56,224	60,702	- 4,478	- 7.4
<b>Volume produced</b> (million train-path km)	<b>156.8</b>	<b>162.5</b>	<b>- 5.7</b>	<b>- 3.5</b>
<b>Trains per day</b>	<b>2,569</b>	<b>2,732</b>	<b>- 163</b>	<b>- 6.0</b>
<b>Mean travel distance</b> (km)	<b>369.3</b>	<b>366.4</b>	<b>+ 2.9</b>	<b>+ 0.8</b>
<b>Capacity utilization</b> (t per train)	<b>501.7</b>	<b>523.2</b>	<b>- 21.5</b>	<b>- 4.1</b>
<b>FINANCIAL FIGURES</b>				
<b>Total revenues</b> (€ million)	<b>4,119</b>	<b>4,449</b>	<b>- 330</b>	<b>- 7.4</b>
thereof external revenues	3,854	4,188	- 334	- 8.0
<b>EBITDA adjusted</b> (€ million)	<b>- 321</b>	<b>13</b>	<b>- 334</b>	<b>-</b>
<b>EBIT adjusted</b> (€ million)	<b>- 728</b>	<b>- 308</b>	<b>- 420</b>	<b>+ 136</b>
<b>EBIT margin (adjusted)</b> (%)	<b>- 17.7</b>	<b>- 6.9</b>	<b>-</b>	<b>-</b>
<b>Gross capital expenditures</b> (€ million)	<b>452</b>	<b>570</b>	<b>- 118</b>	<b>- 20.7</b>
<b>FURTHER KEY FIGURES</b>				
<b>Punctuality</b> (%)	<b>76.9</b>	<b>74.0</b>	<b>-</b>	<b>-</b>
<b>Customer satisfaction</b> (SI)	<b>68</b>	<b>61</b>	<b>-</b>	<b>-</b>
<b>Employees</b> as of Dec 31 (FTE)	<b>30,052</b>	<b>29,525</b>	<b>+ 527</b>	<b>+ 1.8</b>
<b>Employee satisfaction</b> (SI)	<b>3.9</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>Share of women</b> as of Dec 31 (%)	<b>11.5</b>	<b>11.5</b>	<b>-</b>	<b>-</b>
<b>Sickness absence rate in Germany</b> (%)	<b>6.4</b>	<b>7.1</b>	<b>-</b>	<b>-</b>
<b>Specific end-energy consumption compared to 2006</b> (related to tkm) (%)	<b>- 23.1</b>	<b>- 21.0</b>	<b>-</b>	<b>-</b>
<b>Quiet active freight cars in Germany<sup>1)</sup></b> as of Dec 31	<b>60,180</b>	<b>57,644</b>	<b>+ 2,536</b>	<b>+ 4.4</b>
<b>ROLLING STOCK</b>				
<b>Locomotives</b>	<b>2,552</b>	<b>2,680</b>	<b>- 128</b>	<b>- 4.8</b>
Electric locomotives	1,171	1,281	- 110	- 8.6
Diesel locomotives	1,381	1,399	- 18	- 1.3
<b>Freight cars</b>	<b>78,167</b>	<b>82,685</b>	<b>- 4,518</b>	<b>- 5.5</b>
thereof with whisper brakes	72,485	65,683	+ 6,802	+ 10.4
DB stock	70,603	73,998	- 3,395	- 4.6
Covered wagons	13,579	13,913	- 334	- 2.4
Open wagons	20,649	22,697	- 2,048	- 9.0
Flat wagons	35,856	36,807	- 951	- 2.6
Tank wagons	519	581	- 62	- 10.7
Leased wagons	1,017	1,023	- 6	- 0.6
Rented from third parties	8,192	9,519	- 1,327	- 13.9
Rented to third parties (-)	1,645	1,855	- 210	- 11.3

<sup>1)</sup> Excluding wagons rented from third parties.

	2020	2019	± absolute	± %
<b>Transport capacity of freight cars</b> (thousand t)	<b>5,252</b>	<b>5,464</b>	<b>- 212</b>	<b>- 3.9</b>
DB stock	4,561	4,721	- 160	- 3.4
Covered wagons	694	718	- 24	- 3.3
Open wagons	1,328	1,423	- 95	- 6.7
Flat wagons	2,525	2,565	- 40	- 1.6
Tank wagons	14	15	- 1	- 6.7
Leased wagons	73	73	-	-
Rented from third parties	704	762	- 58	- 7.6
Rented to third parties (-)	86	92	- 6	- 6.5

## DB SCHENKER

	2020	2019	± absolute	± %
<b>PERFORMANCE FIGURES</b>				
<b>Shipments in land transport</b> (thousand)	<b>108,166</b>	<b>107,132</b>	<b>+ 1,034</b>	<b>+ 1.0</b>
<b>Air freight volume (export)</b> (thousand t)	<b>1,094</b>	<b>1,186</b>	<b>- 92</b>	<b>- 7.8</b>
<b>Ocean freight volume (export)</b> (thousand TEU)	<b>2,052</b>	<b>2,294</b>	<b>- 242</b>	<b>- 10.5</b>
<b>Warehouse space contract logistics</b> (million m <sup>2</sup> )	<b>8.8</b>	<b>8.4</b>	<b>+ 0.4</b>	<b>+ 4.8</b>
<b>FINANCIAL FIGURES</b>				
<b>Total revenues</b> (€ million)	<b>17,671</b>	<b>17,091</b>	<b>+ 580</b>	<b>+ 3.4</b>
thereof external revenues	17,601	17,018	+ 583	+ 3.4
thereof land transport line of business	6,716	7,125	- 409	- 5.7
thereof air and ocean freight line of business	8,228	7,218	+ 1,010	+ 14.0
thereof contract logistics line of business	2,715	2,734	- 19	- 0.7
<b>Gross profit margin</b> (%)	<b>35.2</b>	<b>36.1</b>	<b>-</b>	<b>-</b>
<b>EBITDA adjusted</b> (€ million)	<b>1,307</b>	<b>1,082</b>	<b>+ 225</b>	<b>+ 20.8</b>
<b>EBIT adjusted</b> (€ million)	<b>711</b>	<b>538</b>	<b>+ 173</b>	<b>+ 32.2</b>
<b>EBIT margin (adjusted)</b> (%)	<b>4.0</b>	<b>3.1</b>	<b>-</b>	<b>-</b>
<b>Gross capital expenditures</b> (€ million)	<b>817</b>	<b>662</b>	<b>+ 155</b>	<b>+ 23.4</b>
<b>FURTHER KEY FIGURES</b>				
<b>Customer satisfaction</b> (SI)	<b>74</b>	<b>71</b>	<b>-</b>	<b>-</b>
<b>Employees</b> as of Dec 31 (FTE)	<b>74,161</b>	<b>76,153</b>	<b>- 1,992</b>	<b>- 2.6</b>
<b>Employee satisfaction</b> (SI)	<b>3.9</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>Share of women</b> as of Dec 31 (%)	<b>36.3</b>	<b>36.1</b>	<b>-</b>	<b>-</b>
<b>Sickness absence rate in Germany</b> (%)	<b>8.1</b>	<b>6.7</b>	<b>-</b>	<b>-</b>
<b>Specific greenhouse gas emissions</b> <b>(land transport) compared to 2006</b> (related to tkm) (%)	<b>- 26.0</b>	<b>- 24.0</b>	<b>-</b>	<b>-</b>
<b>Specific greenhouse gas emissions</b> <b>(air freight) compared to 2006</b> (related to tkm) (%)	<b>- 15.9</b>	<b>- 9.1</b>	<b>-</b>	<b>-</b>
<b>Specific greenhouse gas emissions</b> <b>(ocean freight) compared to 2006</b> (related to tkm) (%)	<b>- 67.6</b>	<b>- 64.3</b>	<b>-</b>	<b>-</b>

**DB NETZE TRACK**

	2020	2019	± absolute	± %
<b>PERFORMANCE FIGURES</b>				
<b>Train kilometers on track infrastructure</b> (million train-path km)	<b>1,066</b>	<b>1,090</b>	<b>- 24</b>	<b>- 2.2</b>
thereof non-Group railways	385.5	368.3	+17.2	+4.7
DB Netze Track	1,064	1,089	-25	-2.3
thereof non-Group railways	385.4	368.2	+17.2	+4.7
Other <sup>1)</sup>	1.4	1.4	-	-
<b>FINANCIAL FIGURES</b>				
<b>Total revenues</b> (€ million)	<b>5,660</b>	<b>5,652</b>	<b>+ 8</b>	<b>+ 0.1</b>
thereof external revenues	1,808	1,687	+121	+7.2
Share of external revenues (%)	31.9	29.8	-	-
<b>EBITDA adjusted</b> (€ million)	<b>1,086</b>	<b>1,443</b>	<b>- 357</b>	<b>- 24.7</b>
<b>EBIT adjusted</b> (€ million)	<b>409</b>	<b>807</b>	<b>- 398</b>	<b>- 49.3</b>
<b>Capital employed</b> as of Dec 31 (€ million)	<b>19,437</b>	<b>18,915</b>	<b>+ 522</b>	<b>+ 2.8</b>
<b>Net financial debt</b> as of Dec 31 (€ million)	<b>10,454</b>	<b>10,090</b>	<b>+ 364</b>	<b>+ 3.6</b>
<b>Gross capital expenditures</b> (€ million)	<b>8,480</b>	<b>7,441</b>	<b>+ 1,039</b>	<b>+ 14.0</b>
<b>Net capital expenditures</b> (€ million)	<b>1,363</b>	<b>1,055</b>	<b>+ 308</b>	<b>+ 29.2</b>
<b>FURTHER KEY FIGURES</b>				
<b>Punctuality DB Group (rail) in Germany</b> (%)	<b>95.1</b>	<b>93.7</b>	<b>-</b>	<b>-</b>
<b>Punctuality (rail) in Germany</b> <sup>2)</sup> (%)	<b>94.5</b>	<b>93.1</b>	<b>-</b>	<b>-</b>
<b>Customer satisfaction</b> (SI)	<b>66</b>	<b>65</b>	<b>-</b>	<b>-</b>
<b>Employees</b> as of Dec 31 (FTE)	<b>50,330</b>	<b>48,787</b>	<b>+ 1,543</b>	<b>+ 3.2</b>
<b>Employee satisfaction</b> (SI)	<b>3.9</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>Share of women</b> as of Dec 31 (%)	<b>19.4</b>	<b>19.2</b>	<b>-</b>	<b>-</b>
<b>Sickness absence rate</b> (%)	<b>5.0</b>	<b>5.6</b>	<b>-</b>	<b>-</b>
<b>Track kilometers noise remediated in total</b> as of Dec 31 (km)	<b>2,039</b>	<b>1,844</b>	<b>+ 195</b>	<b>+ 10.6</b>

<sup>1)</sup> UBB Usedomer Bäderbahn GmbH and Infra Silesia S.A., Rybnik/Poland.

<sup>2)</sup> Non-Group and DB Group train operating companies.

	2020	2019	± absolute	± %
<b>INFRASTRUCTURE <sup>1)</sup></b>				
<b>Length of line operated (km)</b>	<b>33,399</b>	<b>33,423</b>	<b>- 24</b>	<b>- 0.1</b>
thereof electrified	20,367	20,348	+19	+0.1
thereof DB Netze Track	33,286	33,291	- 5	-
Standard gauge	33,393	33,285	+108	+0.3
Other gauges	6	6	-	-
<b>Length of all track (km)</b>	<b>60,969</b>	<b>61,047</b>	<b>- 78</b>	<b>- 0.1</b>
thereof DB Netze Track	60,768	60,804	- 36	- 0.1
<b>Switches and crossings</b>	<b>65,732</b>	<b>66,071</b>	<b>- 339</b>	<b>- 0.5</b>
thereof DB Netze Track	65,399	65,639	- 240	- 0.4
<b>Controlling signaling systems <sup>2)</sup></b>	<b>3,680</b>	-	-	-
thereof DB Netze Track	3,675	-	-	-
Systems for shunting	155	-	-	-
Mechanical interlockings	651	-	-	-
Electromechanical interlockings	279	-	-	-
Relay interlockings	1,224	-	-	-
Electronic interlockings	1,369	-	-	-
Other	2	-	-	-
<b>Level crossing</b>	<b>13,698</b>	<b>13,736</b>	<b>- 38</b>	<b>- 0.3</b>
thereof technically protected	9,656	9,729	- 73	- 0.8
thereof DB Netze Track	13,600	13,636	- 36	- 0.3
thereof technically protected	9,594	9,669	- 75	- 0.8
<b>Noise protection walls <sup>3)</sup> (km)</b>	<b>1,921</b>	<b>1,827</b>	<b>+ 94</b>	<b>+ 5.1</b>
<b>Tunnels</b>	<b>747</b>	<b>745</b>	<b>+ 2</b>	<b>+ 0.3</b>
Subterranean	591	588	+ 3	+ 0.5
Above ground	156	157	- 1	- 0.6
<b>Total length of tunnels (km)</b>	<b>595.5</b>	<b>592.9</b>	<b>+ 2.6</b>	<b>+ 0.4</b>
<b>Length of longest tunnel (m)</b>	<b>10,779</b>	<b>10,779</b>	-	-
<b>Railway bridges</b>	<b>25,164</b>	<b>25,149</b>	<b>+ 15</b>	<b>+ 0.1</b>
thereof DB Netze Track	25,147	25,129	+18	+0.1
<b>Infrastructure sidings</b>	<b>2,329</b>	<b>2,337</b>	<b>- 8</b>	<b>- 0.3</b>

<sup>1)</sup> Including Infra Silesia S.A., Rybnik/Poland, and UBB Usedomer Bäderbahn GmbH.

<sup>2)</sup> Previous years' figures not available. Change in mapping logic/counting method in 2020.

<sup>3)</sup> Previous year's figure adjusted.

## DB NETZE STATIONS

	2020	2019	± absolute	± %
<b>PERFORMANCE FIGURES</b>				
<b>Station stops</b> (million)	<b>155.4</b>	<b>156.4</b>	<b>- 1.0</b>	<b>- 0.6</b>
thereof non-Group railways	44.2	40.2	+ 4.0	+ 10.0
DB Netze Stations	152.2	153.3	- 1.1	- 0.7
Other <sup>1)</sup>	3.2	3.1	+ 0.1	+ 3.2
<b>FINANCIAL FIGURES</b>				
<b>Total revenues</b> (€ million)	<b>1,258</b>	<b>1,339</b>	<b>- 81</b>	<b>- 6.0</b>
thereof external revenues	525	590	- 65	- 11.0
thereof rental and lease revenues	332	393	- 61	- 15.5
<b>EBITDA adjusted</b> (€ million)	<b>171</b>	<b>349</b>	<b>- 178</b>	<b>- 51.0</b>
<b>EBIT adjusted</b> (€ million)	<b>24</b>	<b>210</b>	<b>- 186</b>	<b>- 88.6</b>
<b>Capital employed</b> as of Dec 31 (€ million)	<b>3,149</b>	<b>3,064</b>	<b>+ 85</b>	<b>+ 2.8</b>
<b>Net financial debt</b> as of Dec 31 (€ million)	<b>1,600</b>	<b>1,543</b>	<b>+ 57</b>	<b>+ 3.7</b>
<b>Gross capital expenditures</b> (€ million)	<b>1,338</b>	<b>1,096</b>	<b>+ 242</b>	<b>+ 22.1</b>
<b>Net capital expenditures</b> (€ million)	<b>253</b>	<b>262</b>	<b>- 9</b>	<b>- 3.4</b>
<b>FURTHER KEY FIGURES</b>				
<b>Facilities quality</b> (grade) <sup>2)</sup>	<b>2.83</b>	<b>2.87</b>	<b>-</b>	<b>-</b>
<b>Customer satisfaction traffic stations</b> (passengers/visitors) (SI)	<b>72</b>	<b>69</b>	<b>-</b>	<b>-</b>
<b>Customer satisfaction traffic stations</b> (TOCs and transport authorities) (SI)	<b>68</b>	<b>61</b>	<b>-</b>	<b>-</b>
<b>Customer satisfaction tenants</b> (SI)	<b>77</b>	<b>79</b>	<b>-</b>	<b>-</b>
<b>Employees</b> as of Dec 31 (FTE)	<b>6,525</b>	<b>6,216</b>	<b>+ 309</b>	<b>+ 5.0</b>
<b>Employee satisfaction</b> (SI)	<b>4.0</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>Share of women</b> as of Dec 31 (%)	<b>44.2</b>	<b>44.7</b>	<b>-</b>	<b>-</b>
<b>Sickness absence rate</b> (%)	<b>5.5</b>	<b>6.5</b>	<b>-</b>	<b>-</b>
<b>Absolute primary energy consumption</b> (stations) compared to 2010 (%)	<b>- 25.7</b>	<b>- 22.1</b>	<b>-</b>	<b>-</b>
<b>INFRASTRUCTURE</b>				
<b>Passenger stations</b>	<b>5,691</b>	<b>5,679</b>	<b>+ 12</b>	<b>+ 0.2</b>
DB Netze Stations	5,397	5,384	+ 13	+ 0.2
Other <sup>1)</sup>	294	295	- 1	- 0.3

<sup>1)</sup> DB RegioNetz Infrastruktur GmbH and UBB Usedomer Bäderbahn GmbH.

<sup>2)</sup> Preliminary figures.

## DB NETZE ENERGY

	2020	2019	± absolute	± %
<b>PERFORMANCE FIGURES</b>				
<b>Traction current (16.7 Hz and direct current) (GWh)</b>	7,263	7,986	- 723	- 9.1
<b>Traction current pass-through (16.7 Hz) (GWh)</b>	1,985	1,566	+ 419	+ 26.8
<b>Stationary energy (50 Hz and 16.7 Hz) (GWh)</b>	14,063	14,932	- 869	- 5.8
<b>Diesel fuel (million l)</b>	385.7	410.6	- 24.9	- 6.1
<b>FINANCIAL FIGURES</b>				
<b>Total revenues (€ million)</b>	2,724	2,812	- 88	- 3.1
thereof external revenues	1,297	1,308	- 11	- 0.8
<b>EBITDA adjusted (€ million)</b>	91	128	- 37	- 28.9
<b>EBIT adjusted (€ million)</b>	5	43	- 38	- 88.4
<b>Capital employed as of Dec 31 (€ million)</b>	1,026	1,220	- 194	- 15.9
<b>Net financial debt as of Dec 31 (€ million)</b>	608	782	- 174	- 22.3
<b>Gross capital expenditures (€ million)</b>	273	193	+ 80	+ 41.5
<b>Net capital expenditures (€ million)</b>	51	61	- 10	- 16.4
<b>FURTHER KEY FIGURES</b>				
<b>Supply reliability<sup>1)</sup> (%)</b>	99.99	99.99	-	-
<b>Customer satisfaction (SI)</b>	77	78	-	-
Traction current and diesel (SI)	71	71	-	-
Electricity and gas plus (Group customers) (SI)	76	78	-	-
Electricity and gas plus (non-Group customers) (SI)	85	86	-	-
<b>Employees as of Dec 31 (FTE)</b>	1,861	1,772	+ 89	+ 5.0
<b>Employee satisfaction (SI)</b>	4.0	-	-	-
<b>Share of women as of Dec 31 (%)</b>	14.4	13.3	-	-
<b>Sickness absence rate (%)</b>	3.4	4.2	-	-
<b>Share of renewable energies in the DB traction current mix (%)</b>	61.4	60.1	-	-
<b>INFRASTRUCTURE</b>				
<b>Traction current grid (km)</b>	7,936	7,936	-	-
<b>Power, converter and transformer stations</b>	52	50	+ 2	+ 4.0
Transformer substations	187	187	-	-
Rectifiers	117	116	+ 1	+ 0.9
Transformer stations	1,775	1,778	- 3	- 0.2
Gas stations	184	187	- 3	- 1.6
<b>Mean voltage networks with transformer stations</b>	173	186	- 13	- 7.0
<b>Train preheating plants</b>	160	177	- 17	- 9.6

<sup>1)</sup> Preliminary figures (not rounded).

# 10-year summaries

## RAIL PERFORMANCE FIGURES

	2020	2019	2018	2017
<b>PASSENGER TRANSPORT</b>				
<b>Passengers</b> (million)	<b>1,499</b>	<b>2,603</b>	<b>2,581</b>	<b>2,564</b>
DB Long-Distance	81	151	148	142
Regional transport (DB Regional and other)	1,215	1,972	1,940	1,933
Regional transport (DB Arriva)	202	480	494	488
<b>Volume sold</b> (million pkm)	<b>51,933</b>	<b>98,402</b>	<b>97,707</b>	<b>95,854</b>
DB Long-Distance	23,542	44,151	42,827	40,548
Regional transport (DB Regional and other)	23,897	41,634	41,880	41,972
Regional transport (DB Arriva)	4,494	12,617	12,999	13,334
<b>FREIGHT TRANSPORT</b>				
<b>Freight carried</b> (million t)	<b>213.1</b>	<b>232.0</b>	<b>255.5</b>	<b>271.0</b>
<b>Volume sold</b> (million tkm)	<b>78,670</b>	<b>85,005</b>	<b>88,237</b>	<b>92,651</b>
<b>INFRASTRUCTURE</b>				
<b>Train kilometers on track infrastructure</b> (million train-path km)	<b>1,066</b>	<b>1,090</b>	<b>1,086</b>	<b>1,073</b>
thereof non-Group railways	386	368	349	331

## EMPLOYEES

	2020	2019	2018	2017
<b>FULL-TIME EMPLOYEES (FTE)</b>				
Average	321,889	322,378	316,901	308,671
As of Dec 31	322,768	323,944	318,528	310,935
<b>NATURAL PERSONS (NP)</b>				
Average	335,646	335,842	329,606	322,443
As of Dec 31	336,278	337,911	331,568	323,381



	2016	2015	2014	2013	2012	2011
	<b>2,365</b>	<b>2,251</b>	<b>2,254</b>	<b>2,235</b>	<b>2,152</b>	<b>1,981</b>
	139	132	129	131	131	125
	1,883	1,883	1,902	1,885	1,844	1,801
	343	236	223	219	178	55
	<b>91,651</b>	<b>88,636</b>	<b>88,407</b>	<b>88,746</b>	<b>88,433</b>	<b>79,228</b>
	39,516	36,975	36,102	36,777	37,357	35,565
	40,905	42,681	43,667	43,660	43,448	42,404
	11,230	8,980	8,638	8,309	7,628	1,259
	<b>277.4</b>	<b>300.2</b>	<b>329.1</b>	<b>390.1</b>	<b>398.7</b>	<b>411.6</b>
	<b>94,698</b>	<b>98,445</b>	<b>102,871</b>	<b>104,259</b>	<b>105,894</b>	<b>111,980</b>
	<b>1,068</b>	<b>1,054</b>	<b>1,044</b>	<b>1,035</b>	<b>1,039</b>	<b>1,051</b>
	322	290	261	247	231	220
	2016	2015	2014	2013	2012	2011
	302,204	297,170	296,094	293,765	286,237	282,260
	306,368	297,202	295,763	295,653	287,508	284,319
	313,338	308,097	307,309	304,993	297,179	293,781
	318,332	308,373	306,966	306,919	299,347	295,172

## STATEMENT OF INCOME

(€ million)	2020	2019	2018	2017
Revenues	39,901	44,430	44,065	42,693
Inventory changes and internally produced and capitalized assets	3,564	3,166	3,091	2,900
Overall performance	43,465	47,596	47,156	45,593
Other operating income	3,439	3,030	2,998	2,954
Cost of materials	-22,757	-22,262	-22,258	-21,457
Personnel expenses	-18,297	-18,152	-17,301	-16,665
Depreciation <sup>1)</sup>	-5,372	-3,671	-2,688	-2,847
Other operating expenses <sup>1)</sup>	-5,235	-5,157	-6,088	-5,890
<b>Operating profit (EBIT)</b>	<b>-4,757</b>	<b>1,384</b>	<b>1,819</b>	<b>1,688</b>
Result from investments accounted for using the equity method	-21	-12	12	14
Net interest income <sup>1)</sup>	-615	-655	-645	-704
Other financial result	-91	-36	-14	-30
<b>Financial result</b>	<b>-727</b>	<b>-703</b>	<b>-647</b>	<b>-720</b>
<b>Profit before taxes on income</b>	<b>-5,484</b>	<b>681</b>	<b>1,172</b>	<b>968</b>
Taxes on income	-223	-1	-630	-203
<b>Net profit for the year</b>	<b>-5,707</b>	<b>680</b>	<b>542</b>	<b>765</b>
Dividend payment (for previous year)	650	650	450	600

<sup>1)</sup> Limited comparability to previous years' figures from 2019 onwards due to IFRS 16 effect (inclusion of leasing activities).

## OPERATING PROFIT FIGURES / KEY ECONOMIC PERFORMANCE INDICATORS

(€ million)	2020	2019	2018	2017
EBITDA adjusted <sup>1)</sup>	1,002	5,436	4,739	4,930
EBIT adjusted	-2,903	1,837	2,111	2,152
Capital employed as of Dec 31 <sup>1)</sup>	41,764	42,999	36,657	35,093
Return on capital employed (ROCE) <sup>1)</sup> (%)	-7.0	4.3	5.8	6.1
Redemption coverage (%)	0.8	15.3	17.6	18.7
Gearing <sup>1)</sup> (%)	404	162	144	131
Net debt/EBITDA <sup>1)</sup> (multiple)	36.8	5.6	4.8	4.5

<sup>1)</sup> Limited comparability to previous years' figures from 2019 onwards due to IFRS 16 effect (inclusion of leasing activities).

	2016	2015	2014	2013	2012	2011
	40,557	40,403	39,728	39,107	39,296	37,979
	2,741	2,699	2,694	2,649	2,614	2,457
	43,298	43,102	42,422	41,756	41,910	40,436
	2,834	2,772	2,824	2,853	3,443	3,062
	-20,101	-20,208	-20,250	-20,414	-20,960	-20,906
	-15,876	-15,599	-14,919	-14,383	-13,817	-13,076
	-3,017	-4,471	-3,190	-3,228	-3,328	-2,964
	-5,677	-5,750	-5,057	-4,817	-4,719	-4,375
	<b>1,461</b>	<b>-154</b>	<b>1,830</b>	<b>1,767</b>	<b>2,529</b>	<b>2,177</b>
	33	22	8	3	14	19
	-772	-800	-898	-879	-1,005	-840
	-16	0	-3	-15	-13	3
	<b>-755</b>	<b>-778</b>	<b>-893</b>	<b>-891</b>	<b>-1,004</b>	<b>-818</b>
	<b>706</b>	<b>-932</b>	<b>937</b>	<b>876</b>	<b>1,525</b>	<b>1,359</b>
	10	-379	51	-227	-66	-27
	<b>716</b>	<b>-1,311</b>	<b>988</b>	<b>649</b>	<b>1,459</b>	<b>1,332</b>
	850	700	200	525	525	500
	2016	2015	2014	2013	2012	2011
	4,797	4,778	5,110	5,139	5,601	5,141
	1,946	1,759	2,109	2,236	2,708	2,309
	33,066	33,459	33,683	33,086	32,642	31,732
	5.9	5.3	6.3	6.8	8.3	7.3
	18.1	19.0	20.3	20.8	22.2	22.0
	139	130	112	110	109	110
	4.6	4.3	4.0	3.9	3.7	3.8

## CASH FLOW/CAPITAL EXPENDITURES

(€ million)	2020	2019	2018	2017
Cash flow from operating activities <sup>1)</sup>	1,420	3,278	3,371	2,329
Gross capital expenditures <sup>1)</sup>	14,402	13,093	11,205	10,464
Net capital expenditures <sup>1)</sup>	5,886	5,646	3,996	3,740

<sup>1)</sup> Limited comparability to previous years' figures from 2019 onwards due to IFRS 16 effect (inclusion of leasing activities).

## BALANCE SHEET

As of Dec 31 (€ million)	2020	2019	2018	2017
Non-current assets <sup>1)</sup>	52,964	53,213	46,646	45,625
thereof property, plant and equipment and intangible assets <sup>1)</sup>	49,994	50,485	44,487	43,207
thereof deferred tax assets	1,164	1,246	1,032	1,416
Current assets	12,471	12,615	11,881	10,811
thereof cash and cash equivalents	3,411	3,993	3,544	3,397
Equity	7,270	14,927	13,592	14,238
thereof hybrid capital	2,002	1,997	-	-
Equity ratio <sup>1)</sup> (%)	11.1	22.7	23.2	25.2
Non-current liabilities <sup>1)</sup>	37,686	32,820	29,104	27,510
thereof financial debt <sup>1)</sup>	27,070	23,977	20,626	19,716
thereof retirement benefit obligations	6,517	5,354	4,823	3,940
Current liabilities <sup>1)</sup>	20,479	18,081	15,831	14,688
thereof financial debt <sup>1)</sup>	6,254	4,716	2,618	2,360
Net financial debt <sup>1)</sup>	29,345	24,175	19,549	18,623
Total assets <sup>1)</sup>	65,435	65,828	58,527	56,436

<sup>1)</sup> Limited comparability to previous years' figures from 2019 onwards due to IFRS 16 effect (inclusion of leasing activities).

	2016	2015	2014	2013	2012	2011
	3,648	3,489	3,896	3,730	4,094	3,390
	9,510	9,344	9,129	8,224	8,053	7,501
	3,320	3,866	4,442	3,412	3,487	2,569

	2016	2015	2014	2013	2012	2011
	45,290	45,199	45,530	43,949	44,241	44,059
	42,575	42,821	43,217	41,811	41,816	41,541
	1,511	1,335	1,604	1,404	1,548	1,461
	11,034	10,860	10,353	8,945	8,284	7,732
	4,450	4,549	4,031	2,861	2,175	1,703
	12,657	13,445	14,525	14,912	14,978	15,126
	-	-	-	-	-	-
	22.5	24.0	26.0	28.2	28.5	29.2
	28,525	28,091	28,527	26,284	25,599	24,238
	20,042	19,753	19,173	18,066	17,110	16,367
	4,522	3,688	4,357	3,164	3,074	1,981
	15,142	14,523	12,831	11,698	11,948	12,427
	2,439	2,675	1,161	1,247	1,503	1,984
	17,624	17,491	16,212	16,362	16,366	16,592
	56,324	56,059	55,883	52,894	52,525	51,791

**STRONG RAIL TOP TARGETS**

	2020	2019	2018	2017	2016	2015
<b>SHIFT IN MODE OF TRANSPORT (RAIL IN GERMANY)</b>						
Passengers (long-distance) (million)	81.3	150.7	147.9	142.2	139.0	131.9
Passengers (regional) (million)	1,215	1,972	1,940	1,933	1,883	1,833
Volume sold rail freight transport (million tkm)	56,224	60,702	64,169	67,566	68,630	71,039
Train kilometers on track infrastructure (million train-path km)	1,066	1,090	1,085	1,073	1,067	1,054
<b>CUSTOMER SATISFACTION (RAIL IN GERMANY) (SI)</b>						
DB Long-Distance	80.2	76.5	77.1	77.2	76.7	75.1
DB Regional	69.0	66.1	66.3	68.1	68.6	71.3
DB Cargo (Germany) <sup>1)</sup>	68	61	60	67	-	64
<b>PUNCTUALITY (RAIL IN GERMANY) (%)</b>						
DB Long-Distance	81.8	75.9	74.9	78.5	78.9	74.4
DB Regional	95.6	94.3	94.0	94.4	94.8	94.2
DB Cargo (Germany)	77.6	73.8	72.9	73.4	76.2	72.9
<b>ENVIRONMENTAL (RAIL IN GERMANY)</b>						
Share of renewable energies in the DB traction current mix (%)	61.4	60.1	57.2	44.0	42.0	42.0
<b>SOCIAL</b>						
Employee satisfaction <sup>2)</sup> (SI)	3.9	-	3.7	-	3.7	-
<b>ECONOMIC</b>						
ROCE <sup>3)</sup> (%)	-7.0	4.3	5.8	6.1	5.9	5.3
Redemption coverage (%)	0.8	15.3	17.6	18.7	18.1	19.0

<sup>1)</sup> Survey annually from 2017 onwards.

<sup>2)</sup> The employee survey is conducted every two years.

<sup>3)</sup> Limited comparability to previous years' figures from 2019 onwards due to IFRS 16 effect (inclusion of leasing activities).

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### **North Rhine-Westphalia**

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### **Rhineland-Palatinate, Saarland**

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### **Saxony, Saxony- Anhalt, Thuringia**

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## SERVICE NUMBERS

### DB service number

+49-180-6 99 66 33—Our service number gives you direct access to all of our telephone services. These services include general information, booking of train tickets, finding train times, our customer dialogue and our frequent traveler system (BahnCard).

The following charges apply: calls from the German fixed-line network cost 20 ct/call. Calls from the German cell phone network cost 60 ct/call at most.

Leisure and business travelers can find further contact information online.



### Social media

#### DB GROUP

DB Group has an extensive presence on various social media channels: Facebook, Instagram, YouTube and Twitter.



#### PASSENGER TRANSPORT

Our passenger transport is available on various social media channels for conversations, discussions, and for service and product questions: on Facebook, Instagram, Twitter and YouTube.



### List of abbreviations

**Bus km** Bus kilometers

**EC** Eurocity

**ESG** Environmental, Social, Governance

**FTE** Full-time employees

**GWh** Gigawatt hour

**ICE** Intercity Express

**IFRS** International Financial Reporting Standards

**NP** Natural persons

**Pkm** Passenger kilometers

**SI** Satisfaction index

**t** Tons

**TEU** Twenty-foot equivalent unit

**tkm** Ton kilometers

**TOC** Train operating companies

**V brake** Composite brake shoes

# Financial calendar



**JULY 29, 2021**

Interim Results Press Conference,  
publication of the Integrated Interim  
Report January–June 2021



Investor Relations  
[db.de/ir-e](https://www.db.de/ir-e) →



**MARCH 31, 2022**

Annual Results Press Conference,  
publication of the  
2021 Integrated Report



2020 Integrated Report  
[db.de/ib-e](https://www.db.de/ib-e) →

## IMPRINT

Concept, editing: Deutsche Bahn AG, Investor Relations  
and Sustainable Finance, Berlin

Design concept, typesetting: Studio Delhi, Mainz

Proofreading: AdverTEXT, Düsseldorf

Lithography: Koch Prepress GmbH, Wiesbaden

Printing: W. Kohlhammer Druckerei GmbH + Co. KG, Stuttgart

Photography: → **Cover page** DB AG/Max Lautenschläger

→ **2** DB AG/Max Lautenschläger

## SUSTAINABLE PRODUCTION



**Paper from certified sustainable production.** The printing company is certified according to FSC® and PEFC standards. Each year, suitable audits are performed to review compliance with the strict rules in place for handling certified paper.



**Mineral oil-free printing inks.** This brochure was printed using mineral oil-free inks based on renewable raw materials.



**Conserving resources.** Using no-process printing plates saves on development, cleaning and rubberizing after exposure. Chemicals and fresh water are no longer used to wash the printing plates, and power consumption is being reduced.



**Energy-efficient printing.** An energy management strategy has been implemented at the printing company and an energy audit was carried out in accordance with DIN EN 16247-1.

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